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Exam : **MS-220**

Title : Troubleshooting Microsoft
Exchange Online

Vendor : Microsoft

Version : DEMO

NO.1 A company has a Microsoft Exchange Server 2019 hybrid environment. The Exchange server is configured to use TLS encryption for SMTP.

The TLS encryption certificate expires.

You need to install a new certificate for SMTP on the server.

Which three cmdlets should you use? To answer, move the cmdlets from the list of cmdlets to the answer area and arrange them in the correct order.

The screenshot shows a drag-and-drop interface. On the left, under the heading "Cmdlets", there is a list of six cmdlets in rectangular boxes: "New-ExchangeCertificate", "Enable-ExchangeCertificate", "Switch-Certificate", "Import-ExchangeCertificate", "Export-PfxCertificate", and "Get-ExchangeCertificate". To the right of this list are two circular arrows, one pointing right and one pointing left. On the right side, under the heading "Answer area", there are two empty rectangular boxes. To the right of these boxes are two circular arrows, one pointing up and one pointing down.

Answer:

Answer Area

New-ExchangeCertificate
Import-ExchangeCertificate
Enable-ExchangeCertificate

- 1 - New-ExchangeCertificate
- 2 - Import-ExchangeCertificate
- 3 - Enable-ExchangeCertificate

NO.2 A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK You need to resolve the issue.

Solution: Add the sender's email address to the recipient's allowed list Does the solution meet the goal?

A. No

B. Yes

Answer: A

NO.3 A company uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes are hosted on the Exchange Server. You observe that user mailboxes are configured to automatically forward emails to external recipients. You need to identify which mailboxes are automatically forwarding emails. What should you use?

A. an outbound spam policy

B. a role assignment policy

C. an auto forwarded messages report

D. a mail flow rule

Answer: C

NO.4 A company uses Exchange Online in a multi-geo environment. A user named User1 has delegate permission to the mailbox of a user named User2. Auditing is enabled for the organization. All users are assigned Microsoft 365 E5 licenses.

You discover that all mailbox access to User2 is being logged. However, security policies mandate that only mailbox access from administrators should be audited. You need to ensure that mailbox audit logs conform to the security requirements.

Solution: Run the following Command: Set-Mailbox -Identity User2 -DefaultAuditSet Delegate,Owner
Does the solution meet the goal?

A. Yes

B. No

Answer: B

NO.5 A company uses Exchange Online. An administrator deletes a mailbox named User1 when the user leaves the company. Six months later the user returns to the company. and the administrator creates a new mailbox named User1.

A user reports receiving the following non-delivery report (NDR) when they send an email to User1: RfSOIVER.-DR.E-RecipNotFojr.d; not found

You need to recommend a solution to resolve the issue. What should you recommend?

A. Delete the LegacyExchangeDN value on the new User1 mailbox.

B. Instruct the user to type the email address for User1.

C. Remove User1 from the Blocked Senders list.

D. Instruct the user to delete User1 from their Microsoft Outlook autocomplete cache.

Answer: D

NO.6 A company uses Exchange Online.

Users report issues synchronizing their mobile devices with Exchange.

You need to troubleshoot the issue.

Which cmdlet should you run?

A. Get-ActiveSyncDevice

B. Get-MobileDeviceMailboxPolicy

C. Get-MobileDeviceStatistics

D. Get-ActiveSyncDeviceClass

Answer: C

NO.7 A company uses Exchange Online. External sharing is disabled.

A user reports that they are unable to share their calendar with an external recipient.

You need to resolve the issue.

Solution: Instruct the user to send the ICS URL to the external recipient.

Does the solution meet the goal?

A. No

B. Yes

Answer: A

NO.8 You need to resolve the public folder issue reported by sales team users.

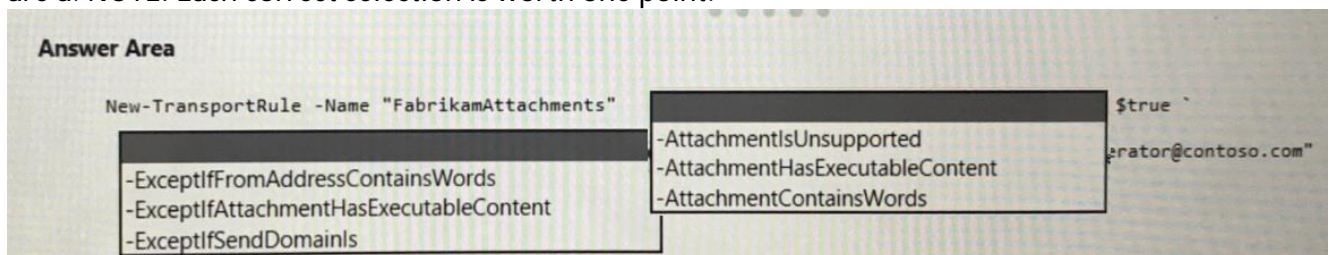
What should you do?

- A. Run the Sync-MailPublicFolders cmdlet.
- B. Modify permissions for the public folder mailbox.
- C. Create public folders in Exchange Online.
- D. Run the set-MailPublicFolder cmdlet.

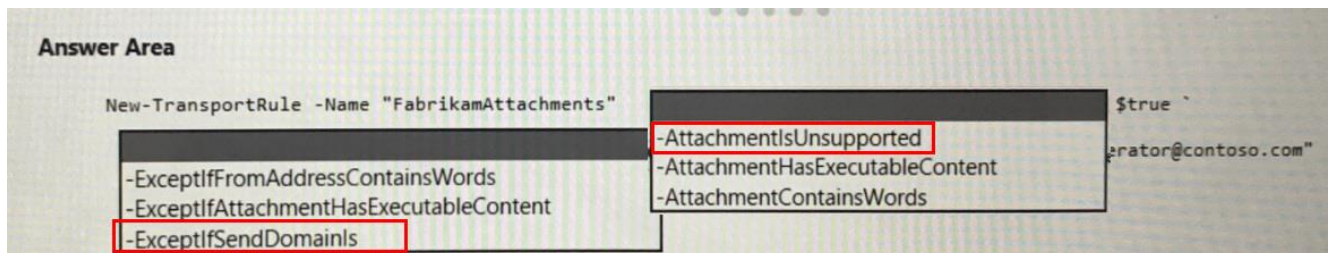
Answer: B

NO.9 You need to resolve the issue reported by User2.

How should you complete the commands? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



Answer:



NO.10 You need to resolve the issue reported by Admin2.

Which role should you assign to Admin2?

- A. Non-Editing Author
- B. Publishing Author
- C. Author
- D. Editor

Answer: B